APPENDIX A. Tier 2 Workforce Responsibilities

WORKFORCES RESPONDING TO FAMILY VIOLENCE

The following table is intended to provide a broad guide to the four Tiers of workforces that have responsibility for responding to victim survivors or perpetrators of family violence.

This table is not designed to encapsulate or address the complexity and diversity of individual roles and programs within specific services and sectors. Rather, it provides a broad overview within which different workforces can understand the scope and limits of their role and expertise.

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| **Tier 1: Specialist family violence and sexual assault practitioners** | |
| Statewide family violence crisis and specialist services Support and Safety Hubs  Family violence outreach services Women’s refuges  Centres Against Sexual Assault Perpetrator intervention services | Men’s family violence telephone/online services  Crisis family violence and sexual assault telephone/online services  Specialist family violence or sexual assault professionals operating in in Tier 2 or 3 services  Specialist family violence or sexual assault services for Aboriginal or culturally and linguistically diverse women and children or women and children with a disability |
| **Tier 2: Workers in core support services or intervention agencies** | |
| Courts and court services 14  Legal and paralegal agencies and services Corrections  Police  Family dispute resolution services | Forensic physicians and medical staff providing sexual assault crisis care  Child Protection  Child and Family Services Family and relationship services Homelessness services |
| **Tier 3: Workers in mainstream services and non-family violence specific agencies** | |
| Health care services  Drug and alcohol services Housing services  Mental health services Centrelink  Individuals providing therapeutic services Emergency services | Maternal and Child Health Services Youth services  Disability services  Culturally and linguistically diverse services Aboriginal services  Lesbian, gay, bisexual, trans and gender diverse and intersex services  Aged care services |
| **Tier 4: Workers in universal services and organisations** | |

**Workforce MARAM Responsibilities**

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| **Responsibility 1** | respectfully, sensitively and safely engage with clients |
| **Responsibility 2** | identify family violence |
| **Responsibility 3** | conduct intermediate risk assessment (using appropriate approaches, supported by appropriate tools) |
| **Responsibility 4** | conduct intermediate risk management |
| **Responsibility 5** | seek secondary consultation for comprehensive risk assessment, risk management and referrals |
| **Responsibility 6** | contribute to information sharing with other services (as permitted by legislation) |
| **Responsibility 9** | contribute to coordinated risk management |
| **Responsibility 10** | collaborate for ongoing risk assessment and risk management |